



April 29, 2003

Bob Franz
Franz Group

Dear Bob,

I just wanted write and tell you how very pleased we are with the conference table we purchased from you. It is everything we expected.

The entire experience working with you was wonderful. You and your entire staff were so professional and easy to work with.

I really appreciated seeing samples of the various materials so quickly as well as the quick quote turn around time.

We look forward to working with you again in the future.

Sincerely,

Brenda Rechner
Administrative Services Supervisor
Laird Technologies